Approved MINUTES

MEETING OF:

PATIENT SAFETY AUTHORITY

CENTRAL PENN COLLEGE 600 VALLEY ROAD SUMMERDALE, PA 17093

TIME: 10:01 A.M.

DATE: DECEMBER 9, 2019

* * *

Patient Safety Authority

December 9, 2019

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1
   Stanton Smullens, M.D., Chair
   William Wenner, M.D.
   Kathleen Law (phone)
5
    Eric Weitz, Esquire (phone)
    Mary Ellen Mannix (phone)
7
    Arleen Kessler (phone)
8
    Daniel Glunk, M.D.
9
    Linda Waddell (phone)
10
    Veronica Richards, Esquire (phone)
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13
    Also Present:
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15
    Regina Hoffman, Executive Director
16
    Howard Newstadt, Financial Director & CIO
17
    Michelle Bell, Director of Outreach & Education
18
    Rebecca Jones, Director of Data Science & Research
    Karen McKinnon-Lipsett, Administrative Specialist
19
20
    Rodney Akers, Legal Counsel
21
    Caitlyn Allen, Director of Engagement
22
    Richard Kundravi, Patient Safety Liaison (phone)
23
    Elizabeth Kukielka, Patient Safety Analyst (phone)
24
    Megan Shetterly, Senior Patient Safety Liaison (phone)
25
    Bob Yonash, Senior Patient Safety Liaison
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    Susan Wallace, Senior Patient Safety Liaison (phone)
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2 3		PATIENT SAFETY AUTHORITY				
4		Public Meeting				
5		December 9, 2019 Time: 10:00 AM				
6		Location: The Conference Center at Central Penn College				
7 8		600 Valley Road				
9		Summerdale, PA 17093				
10		Agenda				
11						
12	l.	Call to Order				
13	II.	Report of Board Chair (10:00-10:02)				
14	III.	Approval of the November 4, 2019 Meeting Minutes (10:02-10:05)				
15	IV.	Report of the Executive Director (10:05-10:20)				
16	V.	Authority Programs				
17						
18		 2019-2020 Facility Assessments (10:20 - 10:50) 				
19		 Howard Newstadt, Senior Director of Finance and 				
20		Business Operations, CIO				
21						
22		 Department of Health Complaint Survey Process (10:50 - 11:20) 				
23 24		 Susan Coble, Deputy Secretary for Quality Assurance 				
23 24 25		Susair Cosie, Beputy Secretary for Quality Assurance				
26	VII.	Old Business				
27						
28		 Strategic Planning Facilitation (11:20 - 11:35) 				
29		 Regina Hoffman, Executive Director 				
30						
31	VIII.	New Business				
32	IX.	Public Comment (11:35)				
33	Χ.	Adjournment				
34						
35		***				
36		Patient Safety Authority				

- 1 The regularly scheduled meeting of the Patient
- 2 Safety Authority was held on Monday, December 9, 2019.
- 3 Stanton Smullens, M.D., Chair, called the meeting to
- 4 order at 10:01 a.m.
- 5 ***
- 6 A motion to approve the minutes of November 4, 2019,
- 7 carried unanimously.
- 8 ***
- 9 Report of the Executive Director
- 10 [Regina Hoffman, Executive Director, advised that the
- 11 nursing home AMOD for PSRS is now live. Ms. Hoffman
- 12 informed the Board that MedStar Health Research
- 13 Institute's report on vancomycin is expected in
- 14 December. Regarding the Data Science and Research
- 15 Team, Ms. Hoffman advised that they continue their
- 16 work on analyzing data and writing publications for
- 17 the journal. Rebecca Jones gave a brief summary on
- 18 how Tableau Creator is being utilized in the Team's
- 19 work. Ms. Hoffman went on to report that the clinical
- 20 team continues to review high-harm events weekly, and
- 21 also continue to send commendation letters to
- 22 facilities for their work in identifying and
- 23 preventing patient harm. There was discussion

- 1 regarding Patient Safety Committees at hospitals and
- 2 their review of deaths and high-harm events, and the
- 3 role that patient safety liaisons play in educating
- 4 facilities, and also the function of the Patient
- 5 Safety Authority. Mary Ellen Mannix made a suggestion
- 6 for a standardized slide at the beginning of all
- 7 educational offerings, explaining the role and
- 8 function of the Patient Safety Authority. Regarding
- 9 education programs, Ms. Hoffman advised that the first
- 10 webinar of a three-part series related to improving
- 11 diagnosis is scheduled for December 18, with the other
- 12 two scheduled in the New Year. Regarding engagement
- 13 and publications, Ms. Hoffman advised the next issue
- of the journal will be out on December 17. Ms.
- 15 Hoffman advised that she was contacted by the Auditor
- 16 General, who is in the process of writing a special
- 17 report on the state of patient safety in Pennsylvania.
- 18 She went on to explain that most of their questions
- 19 were about MCare and the Authority's reporting
- 20 numbers.
- 21 ***
- 22 Authority Programs
- 23 [Howard Newstadt, Senior Director of Finance and

- 1 Business Operations, CIO, presented 2019-2020 Facility
- 2 Assessments. Mr. Newstadt gave a detailed
- 3 presentation for the fiscal '19/'20 MCare assessment
- 4 discussion. A motion was made to authorize the FY
- 5 '19/'20 MCare assessment at \$7.5 million, Act 13
- 6 assessments of \$6,360,000 for the acute care, and Act
- 7 52 of \$1,140,000 for the nursing homes. The motion
- 8 was seconded, and passed unanimously.
- 9 ***
- 10 Old Business
- 11 [Regina Hoffman, Executive Director, discussed the
- 12 issue of retaining a strategic planning contractor,
- 13 and proposed a company called Aperio Insights. She
- 14 advised that she has had discussions with them, and
- 15 they would like to do a kickoff session at the January
- 16 Board meeting, and have also proposed a workshop
- 17 session. Ms. Hoffman also stressed the importance of
- 18 revisiting the Authority's mission. She went on to
- 19 ask for authorization of \$50,000 to add to the budget
- 20 to pay for a consultant. Mr. Newstadt confirmed that
- 21 this amount would fit within the \$7 1/2 million budget
- 22 and it is just a reallocation. A motion to approve
- 23 the \$50,000 for the contractor to lead the Authority's

1	strategic planning carried unanimously.]			
2	***			
3	[Stanton Smullens, M.D., Chair, requested that Ms.			
4	Hoffman provide an update on the drug shortage			
5	discussion from the previous Board hearing. Ms.			
6	Hoffman advised that she reached out to Rob Shipp at			
7	HAP, and he put her in touch with their emergency			
8	preparedness individual. She will provide an update			
9	when she is able to have a meeting to discuss this			
10	issue.]			
11				
12				
13	[The meeting adjourned at 11:12 a.m.]			
14				
15 16 17 18 19	Byron Aldinger Minute Clerk York Stenographic Services			

1 2 3 4 5	PATIENT SAFETY AUTHORITY BOARD OF DIRECTORS REFERENCE INDEX DECEMBER 9, 2019				
6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27	TIME	COUNTER NUMBER	AGENDA		
	10:01	00:06	Call to Order		
		1:52	Approval of Minutes of November 4, 2019		
		2:22	Report of the Executive Director, Regina Hoffman		
		43:10	2019-2020 Facility Assessments, Howard Newstadt, Senior Director of Finance and Business Operations, CIO		
		59:57	Strategic Planning Facilitation, Regina Hoffman, Executive Director		
28		1:10:32	Adjournment		